

March 19, 2020

Dear valued customer,

**RE: Shipment Challenge and Delay due to COVID-19**

We are all at the midst of unprecedented challenging times. While the COVID-19 outbreak is spreading rapidly around the world, at Canda Six Fortune, we are working hard to adapt to the fast-changing situation impacting all aspects of our business on a daily basis.

Notwithstanding actions taken to ensure resources are in place to support Canda's supply of essential needed products to our communities as mentioned in our earlier letter to customers, we are prepared to be facing growing number of absences within our offices and delivery teams due to the public's taking of higher level of precautionary measures to protect the health and safety of family members and the communities. In addition, we are also facing significant supply chain impact from the lock down of some world cities to slow the spread of the virus, which means workers can't report to factories or ports. These labor shortages can result in materials and product shortages, slowdown of the inbound container pickup activities, as well as delays on goods moving in and out of exporting and importing ports as a growing number of airlines and ocean carriers freeze operations across the country's borders in the wake of this highly infectious virus outbreak. All the above will have effect on our ability to process the growing number of transactions we are facing as consumers have been buying large quantities of grocery and food products during this outbreak.

We want to inform our valued customers and business partners that although it may take longer time for us to process shipment of your orders, you get rest assured that you will be served to the best of our ability and we will do our best to keep inventory sufficient for market needs. We truly commit to serving the communities at such challenging time. We are grateful for the pleasure of serving you and always do our best to meet your expectations.

Thank you for your understanding and co-operation. We hope that the world's battle against this virus will gain victory soonest possible and that you, your employees and their families stay safe and healthy.

Yours sincerely,



Calvin Lau  
President

Canda Six Fortune Enterprise Co. Ltd.

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