

March 17, 2020

Dear valued customer,

RE: Our Service Under The Coronavirus (COVID-19) Challenge

We are facing the growing concerns about COVID-19 which is a challenging time for all of us. The health and wellbeing of our teams, our customers and our communities is our top priority. We are monitoring this extremely dynamic event actively and have taken several decisive actions to control the impact on our business operation, employees and customers.

Currently, Canda has not experienced significant disruptions to our essential business operations while we have taken appropriate steps to ensure resources are in place to support our critical business processes so we can continue supporting you during these challenging times.

These actions include:

- Implementing the contingency plans to maintain our operation and services to our customers including the implementation of remote work capabilities, restriction of non-essential business travels and meetings with business visitors.
- Doing our best to keep our inventory of products sufficient for market's needs
- Increasing frequency of cleaning our warehouses, trucks and equipment to ensure the safety of the community.

As a major ethnic food importer and wholesaler in Canada, we are working with our staff to ensure we remain deeply committed to serving our customers' needs and the safety of our teams, customers and communities.

Thank you for your continued loyalty and support and please reach out to Canda team with any questions.

Yours sincerely,



Calvin Lau
President

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